



Insurance Company, Inc.

PROVIDER ALERT

Prior-Authorization Effective November 1, 2018

October 29, 2018 - Care N' Care's Prior-Authorization Guidelines Summary list has been updated and will be effective November 1, 2018.

For Durable Medical Equipment (DME), please refer to the Tools section of the Provider Tools and Resources (<https://www.cnchealthplan.com/tools-resources>) on the Care N' Care website to view a list of codes requiring authorization.

For Outpatient Behavioral Health visits by Psychiatrists, Psychologists, and other therapists, the authorization requirement has been removed. All other Outpatient Behavioral Health services still require prior-authorization. Care N' Care

Have questions? Contact your Provider Concierge by phone, 817-687-4004 or by email, providerconcierge@cnchealthplan.com.



CARE N' CARE INSURANCE COMPANY, INC.

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