

Get Your Radars Up:

Let's Work Together to Crack Down on Fraud

It is a sad reality that Medicare fraud, waste, and abuse is a serious problem in America today.

While we'd like to think that we all play by the rules, we know that's simply not true. Those intent on abusing the health care system can cost taxpayers billions of dollars while putting beneficiaries' health and welfare at risk. And as more and more people turn age 65, the impact of these losses magnifies tremendously.

Care N' Care has made a commitment to detecting, correcting, and preventing fraud, waste, and abuse. You can play a vital role in this as well and your help in assuring the integrity of your healthcare can help make the system work better and remain affordable for everyone.

You can help by being a vigilant and informed user of healthcare and having your "radar up" for signs of misuse. Remember that fraud is an intentional deception or misrepresentation made for the purpose of collecting payment for unauthorized (or not delivered) services. It is a criminal offense. Waste and abuse are not necessarily carried out with criminal intent but are harmful nonetheless as it diverts money and resources away from needed treatment of others.

How can you help?

1. Check any bills that you receive to make sure that they accurately reflect the services you actually received.
2. Don't fall prey to people selling you things you don't want or need.
3. Read your Explanation of Benefits (EOB) to be sure that the claims we're paying on your behalf are services you really had.
4. Let us know immediately if anything looks or sounds suspicious. We have a team at Care N' Care who will follow-up immediately and protect your interests.

We're all in this together and success in cracking down on fraud, waste and abuse is everyone's job. Our case managers work hard to minimize waste and abuse and to make sure that the services you receive from your doctors and hospitals not only adhere to good clinical standards but are the right services for you. At the same time, our doctors and hospitals follow best practices and work hard every day to give you the care and services you need.

Most people are honest and good and want to do the right thing. With your help we can make sure that your health, your pocketbook and the integrity of the healthcare system remains solid, strong and trusted.