Provider Alert

February 18, 2019

LexisNexis Update

Center for Medicare and Medicaid (CMS) requires Health Plans to convey accurate provider directory information on all providers to their members. Accurate, updated practice data enables Care N’ Care to market our providers in our provider directories and more importantly, provide members with accurate information they need to access care. Care N’ Care has contracted with LexisNexis Risk Solutions to outreach to our providers to confirm Provider Directory information on a quarterly basis.

In collaboration with LexisNexis Risk Solutions and the American Medical Association (AMA) Business Solutions, they will be reaching out to our providers to confirm Provider Directory information. These collaborators will then send an email on behalf of Care N’ Care requesting attestation in the Verify Health Care Portal. This is a secure website, where providers will be able to update their pre-populated information easily and quickly. Providers may complete this activity themselves or forward the email to a delegate to complete. If provider data has changed, please be sure to update the information in the delegate's portal. Attestations are due within two weeks of receipt of the request. Any questions on the delegate's portal and needed help, the letter will provide contact information to address.

Have Questions? Contact your Provider Concierge:
817-687-4004 | providerconcierge@cnchealthplan.com

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