SilverBack Care Management- Brief Office Closure Scheduled

On **Tuesday, April 9, 2019**, Silverback Care Management will briefly close for a staff meeting from 8:00 AM until 10:00 AM. They will return to their normal business hours at 10:00 AM CST.

For referral and pre-certification requests, we encourage the use of the provider portal, where many requests will auto-approve immediately.

For information on how to gain access and training on the provider portal, call 1-844-632-2095 during normal business hours.

Have Questions? Contact your Provider Concierge:
817-687-4004 | providerconcierge@cnchealthplan.com

Sent by Care N’ Care Insurance Company, Inc. 1701 River Run, Suite 402, Fort Worth, TX 76107

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