

June 25, 2020

## Electronic Medical Record Access

Care N' Care has delegated our Quality services to **Southwestern Health Resources (SWHR)**.

In the coming weeks you and/or your office staff will receive a request from the Southwestern Health Resources (SWHR) Primary Care Provider (PCP) Quality team to review your Care N' Care patient medical records. This request is a standard Electronic Medical Records (EMR) access requests. The SWHR Quality and Performance Improvement team will conduct year-round medical record reviews to assist in closing HEDIS quality gaps. Medical record reviews not only help to improve overall HEDIS scores, but also allows for more accurate reporting each month.

Have questions or would like more details about this request? Contact the SWHR PCP Quality Team via email [PCPQualityandPI@Southwesternhealth.org](mailto:PCPQualityandPI@Southwesternhealth.org) for more information.

Let's work together to deliver efficient and effective care to your Care N' Care patients!

As always, **thank you** for your continued support of Care N' Care.



Have Questions? Contact your Provider Concierge:  
**817-687-4004 | [providerconcierge@cnhealthplan.com](mailto:providerconcierge@cnhealthplan.com)**



Sent by Care N' Care Insurance Company, Inc. 1701 River Run, Suite 402, Fort Worth, TX 76107

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