

## Member Alert

## March 16, 2020

## Care N' Care Not Accepting Walk-In Visits at This Time

Care N' Care is committed to the health and safety of our staff and community. In an effort to prevent the spread of COVID-19, Care N' Care will not be accepting any walk-in visits to the office until further notice.

## **Need to Reach Your Healthcare Concierge?**

If you are in need of assistance, there are various ways you can reach your Healthcare Concierge:



Email: concierge@cnchealthplan.com



Call: 1-877-374-7993 (TTY 711). October 1 – March 31, 8 am – 8 pm, (CST) seven days a week or April 1 – September 30, 8 am – 8 pm (CST), Monday through Friday

Sent by Care N' Care Insurance Company, Inc. 1701 River Run, Suite 402, Fort Worth, TX 76107

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