



# Transfer your prescriptions to mail-order pharmacy today!

## Convenience is Key!

Experience the convenience of having your medications delivered to your door step! No need to drive to a pharmacy to stand in line to have your prescription filled. Care N' Care members can take advantage of mail-order services offered by our preferred mail-order pharmacy, EnvisionPharmacies.

EnvisionPharmacies offers great service, affordable prescriptions, and convenient home delivery – all in one pharmacy! With EnvisionPharmacies mail-order service, no matter where you are in the U.S., your medications are delivered safely to your door with free, standard shipping\*. With home delivery, you will have peace of mind knowing you always have the right supply of medication on hand, and never have to worry about missing a dose.

## Register Today!

Make your experience easier, register with EnvisionPharmacies using one of the three available options.

*\*Once the prescription or refill request is received, delivery time for standard shipping is usually 7-10 days. Rush delivery is available for an additional charge. Due to high call volumes due to COVID-19, you may experience longer than normal hold times.*

## EnvisionPharmacies Mail-order benefits include:



Free standard shipping



Fewer trips to the pharmacy



May save on the total cost of your prescriptions compared to other pharmacies



Refill reminders ensure your medication arrives when you need it



Licensed pharmacists available 24/7

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# Ways to Register for Mail-Order Pharmacy

Care N' Care's preferred mail-order pharmacy, **EnvisionPharmacies**, offers three methods to transfer members prescriptions safely and securely.



## Register by Mail:

Fill out the enrollment form, English or Spanish. If you have a written prescription(s), you can include it with the completed enrollment form. If you do not have written prescriptions, you will need to wait until your registration has been processed. Once you are registered, ask your prescriber to send a new 90-day prescription electronically via e-prescribing. To help your prescriber locate EnvisionPharmacies for e-prescribing, please provide them with their pharmacy number (called the "NCPDP number") of 36-77361.

Mail your completed enrollment form, and any written prescription(s) you may have, to:

EnvisionPharmacies  
7835 Freedom Ave. NW  
North Canton, OH 44720



## Register Online: Quick & Easy! (Preferred)

Visit [envisionpharmacies.com/mail](https://envisionpharmacies.com/mail) and select "Enroll Now." Currently, due to COVID-19, the fastest way to order a prescription that has not previously been filled at EnvisionPharmacies is to ask your prescriber to send a new 90-day prescription electronically via e-prescribing. To help your prescriber locate EnvisionPharmacies for e-prescribing, please provide them with their pharmacy number (called the "NCPDP number") of 36-77361.



## Register by phone:

**ALERT** – while this is still an option, due to high call volumes due to COVID-19, you may experience longer than normal hold times.

Call EnvisionPharmacies toll-free at 1-866-909-5170 (TTY: 711).

Please be aware that not all medications are eligible for mail-order delivery. You can refer to your [Comprehensive Formulary](#) for further information. If you need any further assistance or have questions about transferring your medications, call EnvisionPharmacies toll-free at 1-866-909-5170 (TTY: 711) and they will help you complete the prescription transfer quickly and easily. Representatives are available seven days a week, 24 hours a day. Some weekend hours may result in a call back from a pharmacy representative.

## Questions or Need Assistance?

Contact your Healthcare Concierge by phone or email.



Call: 1-877-374-7993 (TTY 711)



Email: [concierge@cnchealthplan.com](mailto:concierge@cnchealthplan.com)

October 1- March 31, 8am to 8pm, CST, seven days a week or April 1- September 30, 8am to 8pm, CST, Monday through Friday.