



## Annual Notice of Change

*It's in the mail!*

Each fall, Care N' Care members are sent an Annual Notice of Change (ANOC) packet. This packet provides a summary of any changes in coverage, costs, or services that will be effective January 1.

**Those changes include but are not limited to the following:**

- Your premium for the upcoming year
- Any changes to the cost or coverage of your medical benefits
- Any new benefits that will be part of your coverage in the upcoming year
- Any changes to the cost of prescriptions in your prescription drug benefit (if you are enrolled in a plan that has prescription drug benefits)
- Any changes to the drugs covered in your prescription drug benefit (if you are enrolled in a plan that has prescription drug benefits)

**Inside your ANOC packet, you will receive:**

- Information on how to request or view your Evidence of Coverage, Formulary and Provider/Pharmacy Provider Directory for 2021
- Summary of your co-pays, co-insurance, to help you compare your current and past benefits

Look for your ANOC packet of information on or before October 1. If you do not receive your ANOC, please contact your Customer Experience Team by email or phone.



**Need Assistance?**

Call your Customer Experience Team toll-free at 1-877-374-7993 (TTY 711)