



# Improved Online Payment Portal

Your monthly premium payment experience has just gotten better!

Care N' Care has improved member online payment portal for an easy, more efficient way to pay your monthly premium.








## Enhanced Payment features give members the ability to:

- Make a One-time payment
  - No log-in information needed

**OR**

- Create an Account for easier payment management
  - choose to become an enrolled payer with a log in and password
  - allows members to save payment methods, view past payment history and print receipts

### Helpful Links

-  Pay Online
-  Replace ID Card
-  Request Plan Material
-  Communication Preference
-  Printable Forms
-  2020 Pharmacy Information
-  2020 Plan Documents

To access the payment portal, go to the member section of the Care N' Care website, click on Tools & Resources, ([cnchealthplan.com/members/member-tools-resources/](http://cnchealthplan.com/members/member-tools-resources/)), look under Helpful Links for Pay Online.

**Start here today!** [www.cnchealthplan.com/members/member-tools-resources](http://www.cnchealthplan.com/members/member-tools-resources)

**Pay your bill the easy way. Never mail another check. It's simple, it's eco-friendly, and it's free!**

## Questions or Need Assistance?

Contact your Customer Experience Team by phone or email.



Call: 1-877-374-7993 (TTY 711)



Email: [YourTeam@cnchealthplan.com](mailto:YourTeam@cnchealthplan.com)

Y0107\_21\_535\_C