

August 11, 2021

## Availity Will Be Care N' Care's Preferred EDI And Portal Vendor

**Effective 8/16/2021**, Availity will become the preferred EDI and Portal vendor for Care N Care 27x transactions. Providers may submit both, eligibility and claims status inquiries through Availity.

**The existing Payer ID – 66010 – is not changing.  
Please continue to use Payer ID 66010 when submitting transactions.**

Providers can continue to submit their 27x transactions using Change Healthcare. **EDI 837** (Claim submission), **835** (ERA) and EFT will continue to be supported at Change Healthcare using **Payer ID 66010**.

If providers would like to use Availity for 27x transactions, we would request you to register for the same.

**Care N Care is focused on continuity of service for your EDI transactions.** If your clearinghouse notifies you of any negative impact to your transactions, please know there are alternate submission options available.

- If prefer to submit directly, provider can connect directly to the Availity Gateway at no cost for Care N' Care 270/271 and 276/277 transactions. Please visit <https://apps.availity.com/web/welcome/#/edi> to help set up your business or vendor for submitting EDI transactions through Availity.
- Availity's Provider Engagement Portal is accessible for the following transactions as well; eligibility and benefits inquiry and claim status inquiry. Please ensure you are registered with Availity for this access.

[Availity Registration](#)

If you have additional questions or need assistance, please contact Availity Client Services at 1-800-Availity (1-800-282-4548) Monday through Friday, 8:00 a.m. to 8:00 p.m. Eastern Time.



Have Questions? Contact your Provider Concierge:  
**817-687-4004 | [providerconciierge@cnhealthplan.com](mailto:providerconciierge@cnhealthplan.com)**

