



Provider Update

August 11, 2021

Availity Will Be Care N' Care's Preferred EDI And Portal Vendor

Effective 8/16/2021, Availity will become the preferred EDI and Portal vendor for Care N Care 27x transactions. Providers may submit both, eligibility and claims status inquiries through Availity.

The existing Payer ID – 66010 – is not changing.

Please continue to use Payer ID 66010 when submitting transactions.

Providers can continue to submit their 27x transactions using Change Healthcare. **EDI 837** (Claim submission), **835** (ERA) and EFT will continue to be supported at Change Healthcare using **Payer ID 66010**.

If providers would like to use Availity for 27x transactions, we would request you to register for the same.

Care N Care is focused on continuity of service for your EDI transactions. If your clearinghouse notifies you of any negative impact to your transactions, please know there are alternate submission options available.

- If prefer to submit directly, provider can connect directly to the Availity Gateway at no cost for Care N' Care 270/271 and 276/277 transactions. Please visit https://apps.availity.com/web/welcome/#/edi to help set up your business or vendor for submitting EDI transactions through Availity.
- Availity's Provider Engagement Portal is accessible for the following transactions as well; eligibility
 and benefits inquiry and claim status inquiry. Please ensure you are registered with Availity for this
 access.

Availity Registration

If you have additional questions or need assistance, please contact Availity Client Services at 1-800-Availity (1-800-282-4548) Monday through Friday, 8:00 a.m. to 8:00 p.m. Eastern Time.



Have Questions? Contact your Provider Concierge: 817-687-4004 | providerconcierge@cnchealthplan.com







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Care N' Care is an HMO and PPO plan with a Medicare contract. Enrollment in Care N' Care depends on contract renewal. Care N' Care complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Care N' Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.