

Member Alert

May 27, 2021

Care N' Care Partners with Elixir Better Health to Help Members Manage Chronic Medications

Care N' Care (HMO/PPO) Health Plan is excited to announce we have partnered with Elixir Better Health to offer a new program to qualifying members at no-cost. This service will assist select members, with diabetes, high blood pressure and/or high cholesterol, in managing their medications and suggest ways to take those medications as prescribed by their doctor. Members in the program will also have access to a licensed nurse or a pharmacist care navigator for one-on-one consultations – all at no cost!

What to do and What to expect?

If you qualify for this program, Elixir Better Health will contact you by phone to schedule your one-on-one consultation. We encourage you to take advantage of this opportunity to talk with your care navigator about your medications. He or she can partner with you and your doctor to make sure that you are using your medications safely and find solutions if you are having trouble getting your medications.

Care N' Care is dedicated to improving the health and well-being of our members. With the Elixir Better Health Program, Care N' Care will help ensure you are getting and taking the medications you need.

Questions about the Elixir Better Health Program? Contact your Customer Experience Team number for more information.

Holiday Closure



In observance of Memorial Day, Care N' Care will be closed **Monday, May 31, 2021.**

We will resume normal business hours on **Tuesday**, **June 1, 2021**.

Have a fun and safe holiday weekend!

Questions or Need Assistance?

Contact your Customer Experience Team phone or email.



Call: 1-877-374-7993 (TTY 711)



Email: yourteam@cnchealthplan.com

October 1 - March 31, 8am to 8pm, CST, seven days a week or April 1 - September 30, 8am to 8pm, CST, Monday through Friday.







