

November 10, 2021

Lexis Nexis

It is vital to keep provider data as accurate as possible in our provider directories so members have access to accurate, up-to-date provider information. To ensure this accuracy, the Texas Department of Human Services, the Texas Department of Insurance, and the Center for Medicare & Medicaid Services all require that providers review and update their information quarterly or whenever there is a significant change.

To assist with this requirement, Care N' Care has partnered up with LexisNexis Health Care and it's Verify Health Care Portal (Verify HCP) solution. Verify HCP lets you verify provider directory information online. LexisNexis will be outreaching to our providers on a quarterly basis by one or more of their three communication channels (phone, fax, and Verify Health Care Portal) to verify that your provider information is accurate.

As a quick reminder, here is the provider directory information that must be reviewed and updated:

- Ability to accept new patients
- Street address
- Phone number
- Office hours
- Hospital privileges
- Any other information that affects availability to members

Thank you for your cooperation with this important initiative.



Have Questions? Contact your Provider Concierge:
817-687-4004 | providerconcierge@cnchealthplan.com

