

February 10, 2023

## HEDIS Chart Chase and EMR Access

The 2022 HEDIS Chart Chase season for Medicare Advantage plans will begin in Mid-February. During this time, all health plans are required to collect all data required for submission to Centers for Medicare & Medicaid Services (CMS). Care N' Care (CNC) delegates Quality services and HEDIS activities to the Quality Department in Southwestern Health Resources Clinically Integrated Network (SWHRCIN).

### What Happens During HEDIS Chase?

In February 2023, an external auditor will randomly select a sample of 411 CNC members from each of the measures below. Data submission required will be for dates of services in 2022.

- Controlling Blood Pressure
- Comprehensive Diabetes Care: Eye, A1c, and Blood Pressure
- Colorectal Cancer Screening
- Transitions of Care: Notification of Inpatient Admission, Receipt of Discharge Information, Patient Engagement After Inpatient Discharge, and Medication Reconciliation Post Discharge

All records showing evidence of the services provided must be collected by April 28th, 2023.

### What Can you Expect?

If your patient(s) is included in the sample for one or more of these measures, a fax or email will be sent out requesting documentation. Along with this request, you will receive a tip sheet advising what documentation will be required to address each measure. Your prompt return of this data would be greatly appreciated.

If you have provided EMR (Electronic Medical Records) access to Quality Department, no request will be sent. Our Quality Auditors can collect the required documentation directly from your EMR, with no further action from your team. If you would like the Quality Department to assist your practice and would like to provide EMR access, please contact [providerconciierge@cnchealthplan.com](mailto:providerconciierge@cnchealthplan.com).

### Tools You Can Use



Catch Up On  
Provider Alerts



Need Forms?



How To Submit  
Claims



Need To Update  
Your Information?

**Have Questions? Contact Provider Service:**

**817-687-4004 | [providerconciierge@cnchealthplan.com](mailto:providerconciierge@cnchealthplan.com)**

**Monday - Friday, 8 am to 5 pm**

