



Hearing Health: *Included Benefit*

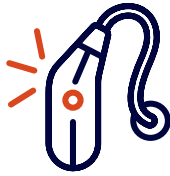
Get back the joy of hearing.

Hearing aids can be expensive—but your Care N' Care hearing benefit makes addressing hearing loss more affordable.

- Benefits provided by TruHearing.
- Member must contact TruHearing directly to schedule hearing exam with an audiologist.
- TrueHearing® information located on the back of your Care N' Care ID card.

Hearing Aid Benefit Includes:

(See reverse for copayment details)



Devices for Your Lifestyle

- Bluetooth connectivity for streaming your favorite music, TV and phone calls straight to your ears¹
- Rechargeable battery options that provide an all-day charge in 3-4 hours²
- A smart app that acts as a hearing aid remote control, allows you to interface with your provider and even tracks your physical activity³



Personalized Care

- Guidance and assistance from a TruHearing® Hearing Consultant
- Professional exam from a local, licensed provider
- Three follow-up visits for fitting and adjustments to ensure you're completely satisfied with your hearing aids



Next-Generation Sound

- Powerful hearing aids help you hear what matters most, wherever you are
- Device sensors automatically adjust for a natural sound, even while you're moving
- Own Voice Processing (OVP®) recognizes your voice and makes it sound more natural

Hearing Aid Coverage

Care N' Care plans cover up to two hearing aids per year⁵.

	Care N' Care Classic (HMO)	<Southwestern Health Select> (HMO)
Routine Hearing Exam ⁴	\$45 copay	\$45 copay
TruHearing Advanced 32 Channels 6 Programs	\$599 copay	\$599 copay
TruHearing Premium 48 Channels 6 Programs	\$899 copay	\$899 copay

Rechargeable battery option is available on select styles for an additional \$50 per hearing aid.



Your benefit also includes:

- + Risk-free 45-day trial period
- + 48 free batteries with non-rechargeable models
- + Full 3-year manufacturer warranty

Have Questions or Need Assistance? Contact your Customer Experience Team.



1-877-374-7993 (TTY 711) October 1 - March 31, 8am to 8pm, CST, seven days a week or April 1 - September 30, 8am to 8pm, CST, Monday through Friday.



YourTeam@cnchealthplan.com

¹ Smartphone-compatible hearing aids connect directly to iPhone®, iPad®, and iPod® Touch devices. Connectivity also available to many Android® phones with use of an accessory. TV streaming available through most TVs with use of an accessory. ² Rechargeable features may not be available in all models and styles. ³ In-app interfacing requires provider activation. ⁴ Must be performed by a TruHearing® network provider. ⁵ Benefit is limited to TruHearing's Advanced and Premium hearing aid.

All content ©2020 TruHearing, Inc. All Rights Reserved. TruHearing® is a registered trademark of TruHearing, Inc. All other trademarks, product names, and company names are the property of their respective owners. Three follow-up visits must be used within one year after the date of initial purchase. Free battery offer is not applicable to the purchase of rechargeable hearing aid models. Three-year warranty includes repairs and one-time loss and damage replacement. Hearing aid repairs and replacements are subject to provider and manufacturer fees. For questions regarding fees, contact a TruHearing hearing consultant. Care N' Care Insurance is an HMO and PPO plan with a Medicare contract. Y0107_H2171_22_119_M