



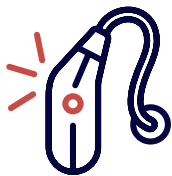
Hearing Health

Get back the joy of hearing.

Better hearing helps you stay connected to the ones you love and is important to your health— that’s why Care N’ Care (HMO/PPO) offers a hearing aid benefit through TruHearing. Hearing aids can be expensive—but our hearing benefit makes addressing hearing loss more affordable.

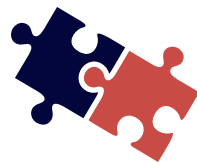
Hearing Aid Benefit Includes:

(See reverse for copayment details)



Devices for Your Lifestyle

- Bluetooth connectivity for streaming your favorite music, TV and phone calls straight to your ears¹
- Rechargeable battery options that provide an all-day charge in 3-4 hours²
- A smart app that acts as a hearing aid remote control, allows you to interface with your provider and even tracks your physical activity³



Personalized Care

- Guidance and assistance from a TruHearing[®] Hearing Consultant
- Professional exam from a local, licensed provider
- Three follow-up visits for fitting and adjustments to ensure you’re completely satisfied with your hearing aids
- Schedule an appointment
1-833-492-9866 | TTY: 711
Hours: 8 a.m.–8 p.m., Monday–Friday
- Check your hearing
TruHearing.com/CareNCare-HS



Next-Generation Sound

- Powerful hearing aids help you hear what matters most, wherever you are
- Device sensors automatically adjust for a natural sound, even while you’re moving
- Own Voice Processing (OVP[®]) recognizes your voice and makes it sound more natural

Hearing Aid Coverage

Care N' Care plans cover up to two hearing aids per year⁵.

Plan Name	Routine Hearing Exam ⁴	TruHearing Advanced 32 Channels 6 Programs	TruHearing Premium 48 Channels 6 Programs
Care N' Care Classic (HMO)	\$45 copay	\$599 copay	\$899 copay
Southwestern Health Select (HMO)	\$45 copay	\$599 copay	\$899 copay
Care N' Care Choice (PPO)	\$45 copay	\$699 copay	\$999 copay
Care N' Care Choice Plus (PPO)	\$45 copay	\$699 copay	\$999 copay
Care N' Care Choice Premium (PPO)	\$45 copay	\$699 copay	\$999 copay
Care N' Care Choice MA-Only (PPO)	\$45 copay	\$699 copay	\$999 copay



Your benefit also includes:

- + Risk-free 45-day trial period
- + 48 free batteries per aid
- 3-year extended warranty
- 3 provider visits within first year of hearing aid purchase

¹ Smartphone-compatible hearing aids connect directly to iPhone®, iPad®, and iPod® Touch devices. Connectivity also available to many Android® phones with use of an accessory. TV streaming available through most TVs with use of an accessory.

² Rechargeable features may not be available in all models and styles.

³ In-app interfacing requires provider activation.

⁴ Must be performed by a TruHearing® network provider.

⁵ Benefit is limited to TruHearing's Advanced and Premium hearing aid.

Have Questions or Need Assistance? Contact your Customer Experience Team.



1-877-374-7993 (TTY 711) October 1 - March 31, 8 a.m. to 8 p.m., CST, seven days a week or April 1 - September 30, 8 a.m. to 8 p.m., CST, Monday through Friday.



YourTeam@cnchealthplan.com